

Family profile

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| Job Family | Enabling | Grade | CBG13 | Prepared | April 2019 |
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| Family definition | You provide specialist advice, guidance and instruction to customers. In order to carry out your role, you must hold the specific professional qualification and/or registration with the relevant professional organisation. |
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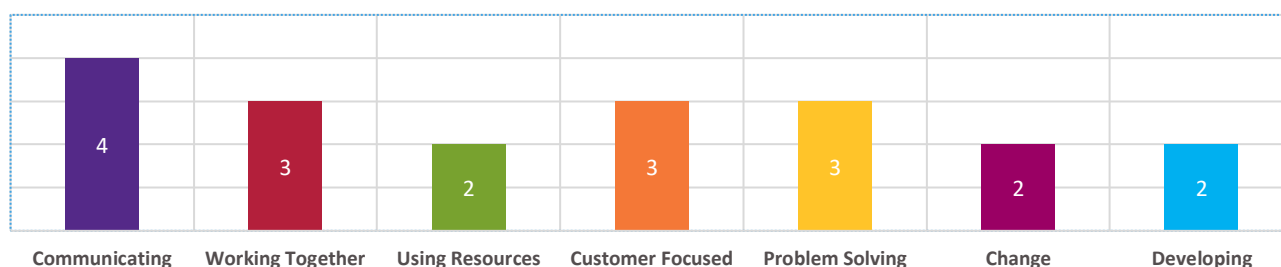
Key outcomes and accountabilities

- Effectively assist in managing risk and support with leading change and delivering complex outcomes
- Outcomes meet corporate aims and strategies are implemented accordingly
- Desired outcomes are supported through the provision of high level and complex advice, information and judgements, intervening where necessary
- Outcomes are improved through the setting and regular monitoring of standards, ensuring continuity and compliance with policy and process
- Quality outcomes are achieved by maintaining open communication channels and collaborative working
- Detailed reports and documents are produced and presented which contribute to shaping service delivery plans by analysing and interpreting a wide range of complex information
- Support the development of strategic plans and policies
- Evidence-based recommendations and risks are identified and communicated to customers to help support objectives and outcomes through the use of fact finding and evaluation techniques

Minimum qualification level or equivalent relevant experience

5

Competency skyline



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Central Bedfordshire