



## Summary

# Head of Procurement



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# JOB PROFILE

<b>Job Title:</b>	Head of Procurement		
<b>Department:</b>	Development and Commercial Services	<b>Section:</b>	Procurement
<b>Reports to:</b>	Director of Development & Commercial Services		
<b>Grade:</b>	Grade – A	<b>Job Code:</b>	104HP1
<b>Job Purpose</b>			
<p>To develop and implement a comprehensive procurement strategy and supporting policies and procedures with the Falklands Island Government (FIG).</p> <p>Ensure that procurement process actively engages local supplier and partnerships, alongside positively influencing the behaviour of international supply markets, particularly vendors in the United Kingdom to access highly competitive goods and services for FIG.</p>			
<b>Background</b>			
<p>The Procurement function delivers a critical commercial and operational service to FIG from sourcing day to day goods and services of c£25M per annum through to complex procurements within an ambitious capital projects plan in excess of £110M (2018-2022).</p> <p>The role carries responsibility for deploying strategic levers of value throughout the different stages of the procurement cycle at FIG. Key deliverables include maximising value for money from aggregating and disaggregating spend to utilising cost analysis to changing supplier relationships, changing specifications and leveraging the brand, which is a major asset for FIG both locally and internationally.</p> <p>The role requires a focus on developing competencies within the central procurement function and FIG's devolved buying community. This will ensure all sourcing is conducted through a robust procurement process with clear governance around authorised gateways, delivering security of supply, lowest cost, reduced risk and increased efficiency.</p>			
<b>Main Accountabilities:</b>			
<b>Role specific responsibilities:</b>			
<ul style="list-style-type: none"> <li>To lead and map the journey to procurement excellence at FIG (where we are; where we want to be and how we are going to achieve it). Continue to refine the procurement operating model, strategy and transformation road map, to match FIG's strategic vision and stated objectives.</li> <li>To undertake a comprehensive review of FIG current procurement and developing a Procurement Strategy and improvements plan. This should include work to produce a standardised set of procurement documentation and processes for use by FIG buyers across all directorates, and documenting supporting guidance and procedures.</li> <li>Accountable for the development and implementation of a long term strategic procurement approach for Government contracting including the creation of local strategic partnerships, where appropriate.</li> <li>To set-up an efficient and effective procurement organisation in terms of roles, structure and process.</li> <li>To define and implement appropriate procurement enabling technology and systems.</li> <li>Develop suitable procurement approaches to enable better decision-making, including consideration of improvements to category management, supplier relationship management (SRM), and risk registers.</li> </ul>			

**Main Accountabilities (Continued):**

- To develop and manage certain key strategic procurements for Development & Commercial Services directorate
- Develop the internal procurement processes, policies, standards and governance to sustainably transform the organisation whilst delivering the agreed procurement strategy.
- Develop and implement procedures to support strong local supplier participation in the government tendering process for large and/or complex procurements.
- Identify opportunities to increase transparency and accountability throughout the procurement and contract management process.
- Develop a procurement training and development toolkit to raise the capability and knowledge of procurement practice, tools and techniques across FIG, to create a shared learning culture that also benefits devolved buying groups within FIG.
- Coaches and mentor's colleagues in procurement and supply related matters across FIG as requested. Support team building, collaboration and demonstrates the required FIG leadership attributes.
- Communicate through agreed methods and measures the value of the Procurement function to FIG.
- Recommend the most appropriate best practices to meet procurement objectives in areas such as: strategic sourcing, contract management, supply chain management and strategic supplier relationship management. Work with FIG Directors, Heads of Service and managers to implement.
- Advise on the resolution of vendor disputes to achieve an acceptable outcome for the parties, having regard for FIG rules and regulations.
- To continuously raise the capability and compliance of the procurement function, in order to maximise value for money and ensure the function is 'audit compliant'.
- Develop a reliable "scorecard" reporting structure for key measurable areas of sourcing and procurement activity. In addition, establish an accurate procurement savings methodology and benefits tracker.
- Through the analysis of operational spending patterns, end-user activity and marketplace trends make recommendations as to the most appropriate and efficient methods for creating strategic sourcing initiatives and/or agreements to achieve value-for-money objectives.
- Identify synergies and opportunities for procurement collaboration across FIG departments and with partners to enhance efficiency, quality and value-for-money and to achieve cost savings where appropriate.
- Manage performance management activities with direct reports and ensure consistency by aligning performance data with FIG leadership.
- Ensure procurement team members have personal development plans and conduct formal and informal performance reviews with all team members.
- Acts to ensure self and all team members are seen as examples of professional procurement practice, ensuring all procurement activity is in accordance FIG's agreed procurement operating model. This will include full adherence to stated ethics, CSR and other procurement and legal policies.
- Develop strong relationships with key stakeholders at all levels within FIG to understand and align procurement objectives with Government needs and to remove barriers.

**Main Accountabilities (Continued):**

**Corporate Responsibilities**

- Within FIG policies and strategies, and statutory requirements, undertake the operational management for the assigned functions and services.
- Negotiate via Director the objectives, performance standards and resources for the unit and then be responsible for delivering the objectives and standards within the allocated resources – ensuring the proactive identification of performance and resource problems.
- Contribute to the wider development of the Directorate Business plan in the development of service unit objectives.
- Implement and support management systems, processes and structures in line with corporate policies.
- Ensure the procurement function maintains a customer focus dealing with request for support, information and any general enquiries in an efficient and effective manner
- Ensure the effective management of the unit's resources including budgets, assets and people.
- Lead staff, recruit, regularly appraise and develop, discipline as required and ensure effective performance management of all teams and individuals within the unit.
- Participate in and, when required, lead corporate projects as agreed with the Director of Development and Commercial Service, including active membership of corporate working groups.
- Work co-operatively with other Heads of Service, Directors and Members for the greater good of the Government.
- Seek and build partnerships with other organisations, the private sectors and not-for-profit agencies to achieve the wider FIG goals.
- Other duties consistent with the level of post as agreed with the Corporate Strategic Director.

***The job description is not an exclusive or exhaustive definition of your duties. You shall undertake such additional or other duties as may reasonably be required by FIG commensurate with your role and grade.***

**Additional Information:**

The Falkland Islands Government is responsible for the full range of services provided by a national-level government, but also those services which are typically provided by Local Government, Health Authorities and Non-Governmental Organisations (NGO's) elsewhere.

The remit of the role therefore is very broad which gives a challenging and stretching opportunity for the successful applicant. There are also clear opportunities for on-going efficiencies and change; this combined with the operational demands make for a very busy and essential role. The successful candidate will have excellent relationship skills, commercial experience, and the ability to drive transformational change and deliver significant business benefits.

# PERSON SPECIFICATION

Person Specification:		Head of Procurement		
Criteria		Essential	Desirable	Assessment Method
Person Specification:		Head of Procurement		
Degree (or equivalent relevant experience) in a relevant subject such Business, Management; Logistics; Supply Chain Management; Engineering, Economics; Applied Science or a related field.		✓		A
A Masters degree or equivalent in a relevant subject.			✓	A
MCIPS qualified and accredited by the Chartered Institute of Procurement and Supply (CIPS) or equivalent.		✓		A
<b>NB</b> Equivalent combinations of educational qualifications and experience may be considered.				
<b>Knowledge, Skills and Experience:</b>				
Minimum of 10 years relevant post qualification experience in a public sector or organisation of similar complexity or in a private company with significant experience of serving public sector clients.		✓		A/I
Experience of developing and implementing transparent procurement processes, standardised procurement documentation and systems in a complex organisation.		✓		A/I
Demonstrable knowledge of best in class strategic and operational procurement practices.		✓		A/I
Experience of effectively managing and leading a high performing team with experience of developing individual and team competence.		✓		A/I
A strategic thinker who can view both the big picture as well as crucial details. Proven experience of senior leadership within a procurement function implementing and sustaining effective change.		✓		A/I
Ability to operate effectively in a complex Government environment subject to political decision-making with a framework of strong governance, controls and transparency.		✓		A/I
Personal credibility and gravitas with the ability to effectively influence and negotiate.		✓		A/I
An effective communicator that is able to engage internal and external stakeholders.		✓		
Demonstrable experience of complex supplier management including evidence of managing supplier performance and achieving increased value for money.		✓		A/I
Proven ability to develop external industry insight and create alignment to deliver breakthrough thinking for FIG.		✓		A/I

Person Specification:	Head of Procurement		
Criteria	Essential	Desirable	Assessment Method
<b>Knowledge, Skills and Experience: (Continued)</b>			
Proven ability identifying and managing risk in a complex organisation structure.	✓		A/I
Aptitude in decision-making and working with numbers	✓		A/I/T
High level of analytical skills including the ability to interpret complex information and articulate findings in in the form of policy recommendations	✓		A/I/T
Knowledge and understanding of contract management concepts, principles and tools.	✓		A/I
Ability to deliver effective presentations and workshops on complex issues and to influence/persuade a range of audiences.	✓		A/I
Excellent written communication, including drafting high quality documents including policies, procedures, reports, guidance manuals, letters etc	✓		A/I
Capacity to multi-task across strategic and operation activities and prioritise workloads effectively, including resolving conflicting priorities.	✓		A/I
The ability to establish effective working relationships and partnerships with a wide range of internal and external stakeholders to develop and deliver a shared agenda to meet common objectives.	✓		A/I
A track record of identifying and implementing improvements which have made a measurable difference and have been sustainable	✓		A/I
Knowledge of the Falkland Islands economy and markets		✓	A/I
Experience of working in a small community or remote environment with a limited local business sector		✓	A/I
<b>Personal Attributes:</b>			
Demonstrated commitment to high quality service delivery. Ability to work under pressure and prioritise workload.	✓		A/I
Self-starter and able to deal with ambiguity.	✓		A/I
Able to demonstrate personal integrity and loyalty, and compliance with ethical standards and codes of practice.	✓		A/I
Ability to identify pragmatic solutions to complex problems.	✓		A/I
Adaptability to working and living in a small, remote community.	✓		A/I
Ability to maintain confidentiality matters with the appropriate discretion and ability and sensitivity to work effectively in a political environment	✓		A/I

**Method of assessment:** A - Application Form I - Selection Interview P – Presentation/Practical Exercise R - Reference

# The Package

## Duration of appointment

The appointment will be for a fixed-term of two years in the first instance. It may be extended by mutual agreement with the Falkland Islands Government (**FIG**), subject to operational requirements and performance.

## Salary package

The salary range for the post is currently £50,020 to £75,082 per annum. Starting salary will depend on qualifications and experience.

In addition, the successful applicant, appointed on overseas contract terms will be eligible for an annual gratuity payment equal to 25% of the basic salary earned, subject to satisfactory performance. The salary and gratuity are subject to Falkland Islands taxation which is substantially lower than in the UK.

## Taxation

The Islands current tax rates are as follows:

Personal Allowance        £15,000 pa

*(NB The first £12,000 of chargeable income is taxed at the rate of 21%, with the remainder being taxed at 26%)*

## Relocation (currently under review)

If relocating from the UK or Europe, there is a relocation grant of £2,000 for those coming to post unaccompanied or £2,500 if accompanied by a spouse/partner; an additional £100 is awarded for each dependent child that accompanies the individual to post. If relocating from elsewhere in the world, the grant is £3,000 for those who are unaccompanied or £3,500 if accompanied by a spouse/partner (plus £200 per dependent child coming to post).

## Flights

In addition to flights to the Islands to take up the post and upon satisfactory completion of the contract, employees on overseas contract terms for this 2 year appointment will also be eligible for a mid-appointment paid concessionary return flight between the Falkland Islands and the country of recruitment for themselves and each member of their dependent family who accompany them to post.

## Pension

There is an option for the employee to contribute to the Falkland Island Pension Scheme (though no employer contributions will be made) with potential to transfer in funds from a recognised UK pension (subject to any residency criteria and UK pension scheme and FIPS criteria which may apply). Responsibility for confirming the eligibility of transfers sits with the employee.

## Education allowance

Education for children up to the age of 16 years is provided free at schools in Stanley. If the successful applicant's dependent children are aged 16-18 years and undertaking GCSEs/A Levels (or their international equivalent), provision of post-16 education may be made available at a residential college in the UK. The boarding school fees will be met by FIG subject to a maximum of £8,200 per annum per child, and holiday visit flights will be provided for children attending boarding school. This allowance does not apply to any dependants undertaking any other category of studies or where a child will reside with family members, a guardian or nominated carer.

### **Access to medical/dental services**

Overseas staff will have access to the Falklands' Health Service. Most services, (including prescriptions) are currently free to residents of the Falkland Islands. However, charges are made for some items and the Health Service reserves the right to alter the charges for medical services. At present charges are made for spectacles, dentures and cosmetic dentistry such as crowns and bridges. The charges are variable, based on the cost of the materials (including freight).

### **Housing**

FIG maintains a housing stock from which it will make a house available to rent. Typical rents range from £350 for a one bedroom maisonette property to around £800 for a 4 bed detached house. Private Sector accommodation is also available although this can be limited.

### **Timetable for recruitment and selection process**

<b>Stage</b>	<b>Date</b>
Closing Date for applications:	7 October 2019
Interviews:	18 – 22 October 2019

### **How to Apply**

If you wish to apply for the role, please complete and submit an application form, together with a covering letter outlining how you meet the essential and desirable criteria specified in the job description and person specification and the reasons for your interest in the role.

You can find all vacancies on our online recruitment site and can complete the application form directly there: <https://ats-fig.jobsgopublic.com/vacancies/list>

## **Standard Pre-Employment Checks**

All candidates should note that FIG carries out the following pre-employment checks prior to appointing someone to a post. Any offer of employment will therefore be made on a conditional basis, subject to satisfactory checks being received. Where checks are found to be unsatisfactory, FIG reserves the right to withdraw any offer of employment.

### **References**

All appointments are subject to at least two satisfactory references being provided. Please be specific when providing addresses/contact details for your referees. One of the references must be from your present employer or, if not currently employed, your most recent employer.

### **Professional Membership/Qualification Checks/Verification of Identity**

Checks will be carried out to confirm any qualifications/professional memberships which are listed as 'Essential' in the Person Specification at the interview stage.

Applicants relying on qualifications equivalent to those specified are responsible for providing evidence of how their qualifications meet the required standard. If equivalence is not immediately clear, no enquiries will be made by FIG and the candidate's application may not proceed as a result. FIG reserves the right to make the final determination on the recognition of any equivalence.

You will also be required to produce original documents to verify your identity at interview, one of which must be photographic identification.

### **Criminal Record Checks**

All applicants for Government posts will be asked to disclose convictions upon application. Criminal records will only be considered for recruitment purposes when the conviction record is relevant. Having an 'unspent' conviction will not necessarily bar a candidate from employment. This will depend on the circumstances and background to the offence(s).

Any information given will be treated as confidential and will be considered only in relation to the post to which the application refers.

Failure by a candidate to reveal information that is directly relevant to the post applied for could lead to the withdrawal of an offer of employment.

### **Pre-Employment Health Assessment**

The Falkland Islands has good primary and secondary health care, but because of its geographical remoteness and size, it is not able to offer the full range of services that might be expected of a hospital of a similar size with more readily accessible resources.

Successful candidates will be required to undertake a pre-employment health assessment for the purposes of obtaining a work permit. The medical will normally be arranged with your own GP unless FIG advises otherwise. Such medicals will also be required for any dependants that are due to accompany you to post.

It is important to note that if you have complex medical needs or may need ongoing medical support that is not practically/physically available on the Islands or the provision of which is not economically viable, it is unlikely that you would meet the health standards required to obtain a Work Permit for the Falkland Islands. If any of your dependants also have such needs, they may not be able to accompany you to post as dependants on your Work Permit.

They would not, however, be prohibited from visiting the Islands, but this could only normally be done by means of a Visitors permit. For more information on any related Immigration issues, you can contact the Customs and Immigration Department on 00 500 27340.

If your dependants have special educational needs or if they are not able to access all aspects of the school curriculum in English without language support, this will be considered as part of the immigration process. While some support may be available, each case will be considered on its merits based on the capacity available within the particular year group in the relevant school. If your children have complex special needs which cannot reasonably be met from the resources available in the Islands, it is unlikely that immigration criteria would be met and so there may be no automatic right to reside in the Islands awarded under any Work Permit issued.

For more information on the Falkland Islands, please visit: <http://www.falklands.gov.fk>

## About the Falkland Islands Government



The Falkland Islands are a UK Overseas Territory where executive authority remains vested in Her Majesty the Queen. This authority is exercised by HM's Governor on her behalf. The Governor is advised by an Executive Council, comprising three elected Members of the Legislature, the Chief Executive and the Financial Secretary. This forum is also attended by the Attorney General and the Commander British Forces South Atlantic. Executive Council follows a UK Cabinet model, with meetings that are held in private (usually monthly).

The passage of legislation, votes for expenditure and the annual budget (including taxation levels) are resolved by the Legislative Assembly. This comprises eight elected Members (three from Camp<sup>1</sup> and five from Stanley<sup>2</sup>), the Chief Executive and Financial Secretary. The Commander British Forces and Attorney General attend Legislative Assembly and are permitted to speak at it in matters related to their roles. The Assembly itself is presided over by a 'Speaker', who is elected by the Members of the Assembly. It currently meets monthly and its proceedings follow a UK Parliamentary model, except that the Chief Executive and Financial Secretary do not vote on legislation.

All eight elected Members are independent of political parties and each carry portfolios of services, which cover a wide array of diverse activities ranging from Treasury and Taxation, the Public Accounts Committee and Trade and Industry to Health and Medical Services and child protection.

There is a wider network of approximately 20 committees, each of which generally includes at least two elected Members and a mix of civil servants and lay members. The Standing Finance Committee, for example, considers and monitors the budget and includes all eight Members. Such committees now meet in public, under rules mirroring the UK's Local Government (Access to Information) Act. The intention is to speed up decision-making processes and strengthen transparency, accountability and scrutiny.

FIG operates against the background of 'The Islands Plan'. The Plan has been established to encapsulate the high level strategic aspirations agreed as being key to progressing the sustainable, economic, social and political development of the Falkland Islands for the benefit of all its residents. Elected Members' top priorities under the newly adopted Plan for 2018 - 2022 are:

- Self-determination and good governance
- Public diplomacy and international relations
- Community and culture
- Population and workforce
- Economic development
- Education and training
- Public Safety and security
- Health and community wellbeing
- Infrastructure
- Transport and communications
- Environment

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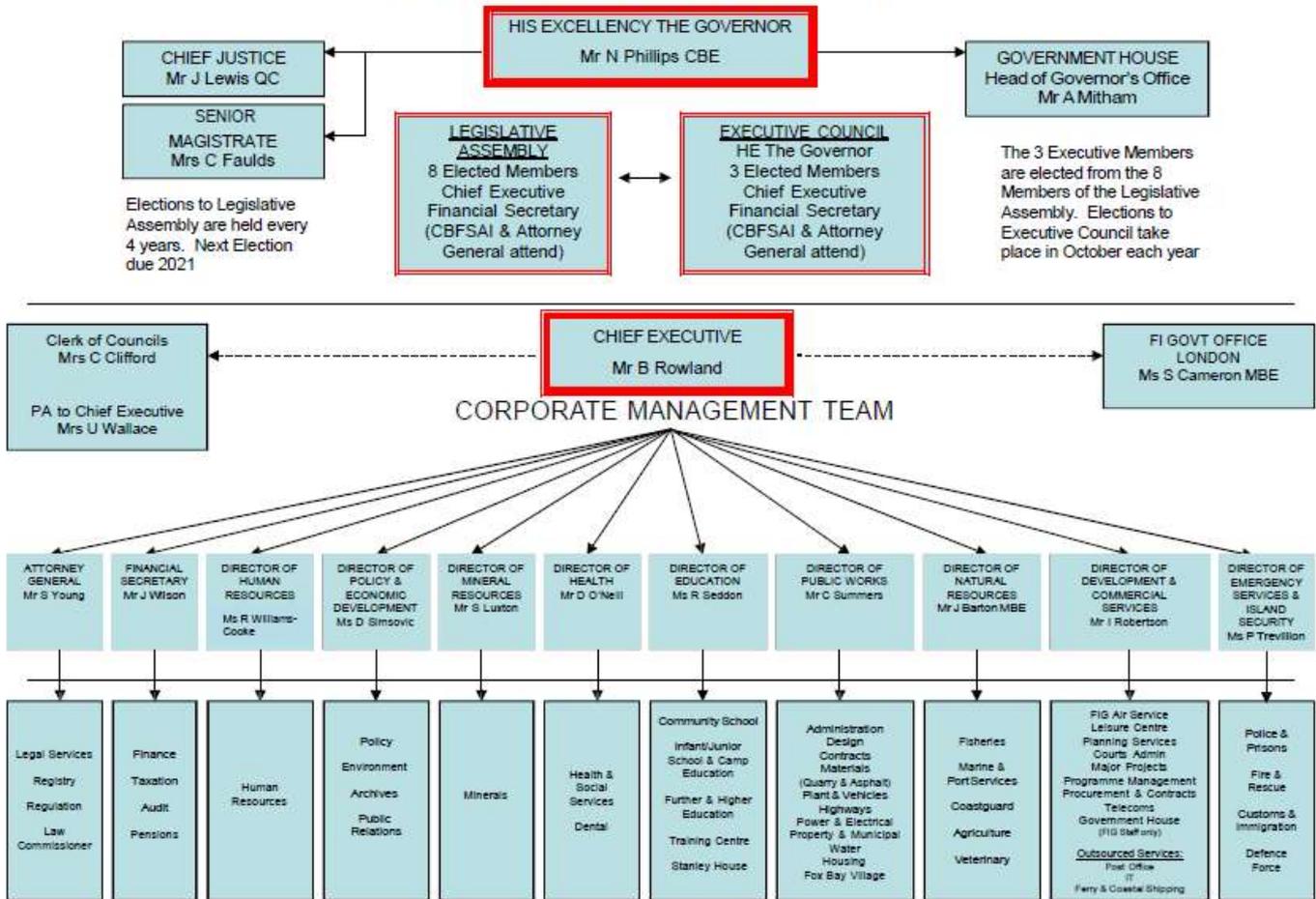
<sup>1</sup> Camp – the countryside is known as Camp

<sup>2</sup> Stanley – the capital of the Islands

# Appendix 1 - Structure of the Government

## FALKLAND ISLANDS GOVERNMENT

24 July 2019



Government departments in the Islands' mirror the entire range of UK civil service departments and also those services which are often provided by local government and other NGO's elsewhere.

Directors of the departments meet regularly in a forum known as the Corporate Management Team (CMT), chaired by the Chief Executive, to consider corporate policy and strategy.

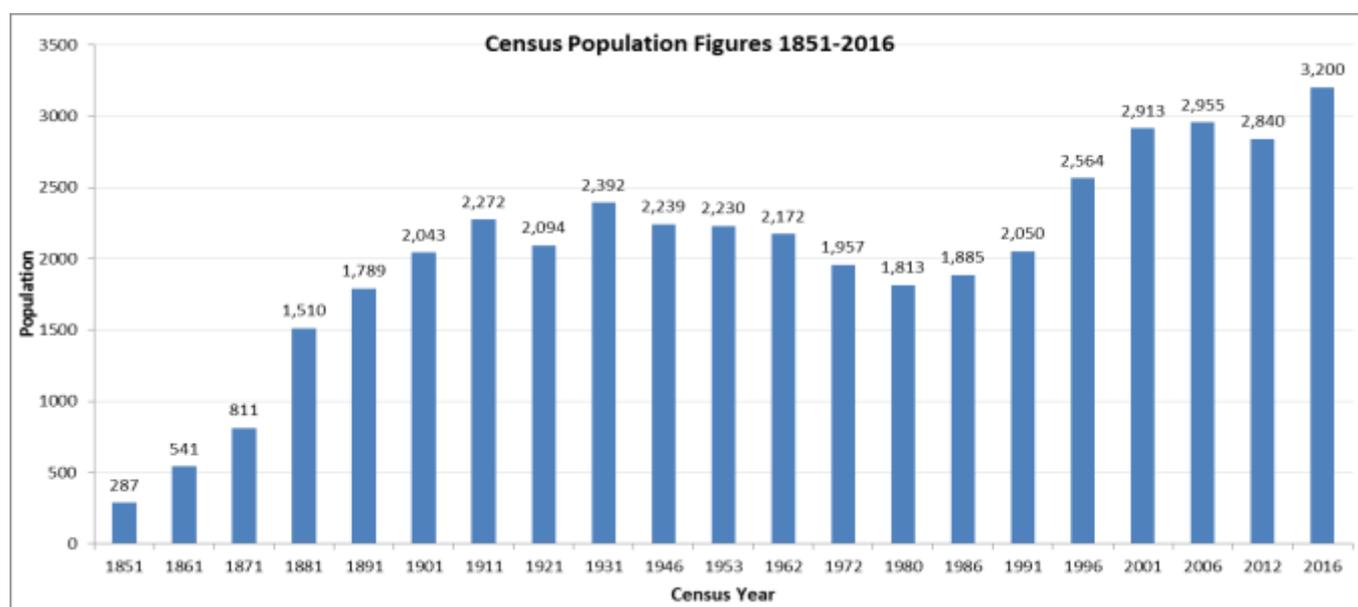
The business of Government itself is delivered by a core professional Public Service of about 600 permanent and temporary employees (of which around approximately 100 are officers on contract from outside of the Falkland Islands, having been recruited from locations such as the UK and elsewhere in the world).

## Appendix 2

# General Facts about the Falkland Islands

### The People

The Islands have a usually resident population of approximately 3,400 people. Over 2,600 live in Stanley which is the southern-most capital in the world. The remainder of the population live in the countryside or “Camp” as it is referred to locally. The population itself is predominantly of British birth or descent and many can trace their family on the Islands back to the mid-nineteenth century. In addition there is a permanent military garrison at the Mount Pleasant Complex (MPC), some 35 miles west of Stanley, comprising UK military personnel and approximately 400 civilian workers and their dependants. The growth of the non-military population is highlighted in the graph below:



Note: The Graph shows the usually resident and present populations counted on each census night. Figures for 1851, 1861 and 1871 are estimated. Civilian personnel and their families based at MPC are included in census counts for 1996 onwards.

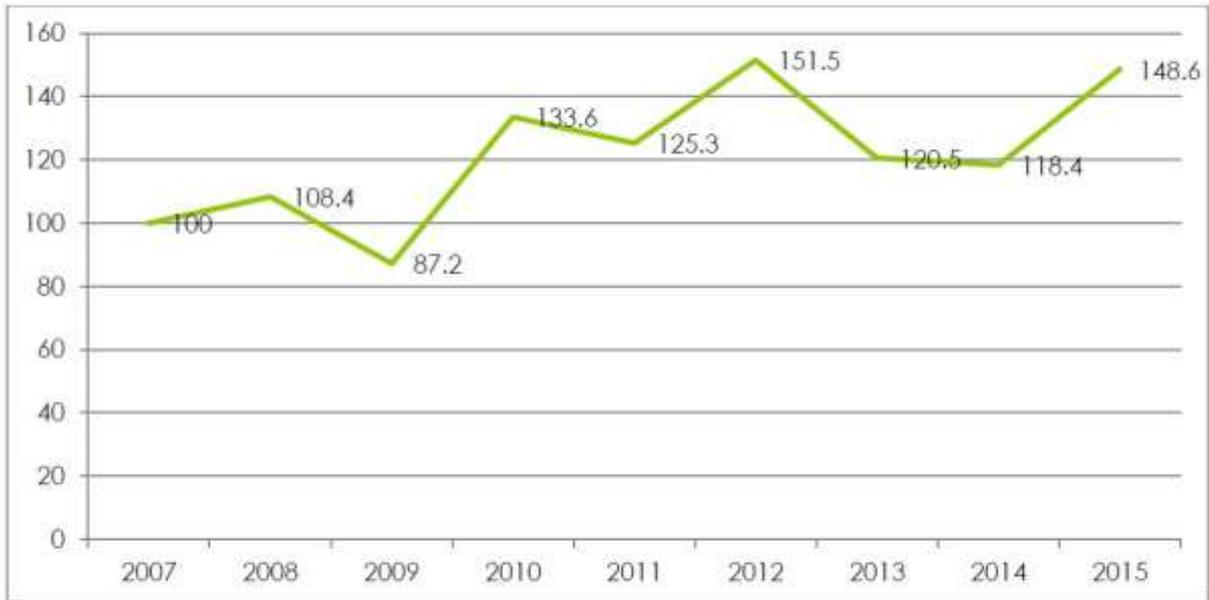
Positive net immigration, along with a small natural increase in population, has driven an increase in the usually resident population to 3,398 in 2016.

### The Economy

As the following graph shows, the Islands’ economy is one which is continuing to grow at a time when the GDPs of many other larger, better resourced countries have been static or even regressed. The Falkland Islands enjoy low unemployment and have a high labour force participation rate. The strong economy in the Islands provides a high standard of living for its residents and allows FIG to provide a broad range of public services. The Islands have a favourable demographic makeup with a young population and a low dependency ratio by developed world standards.

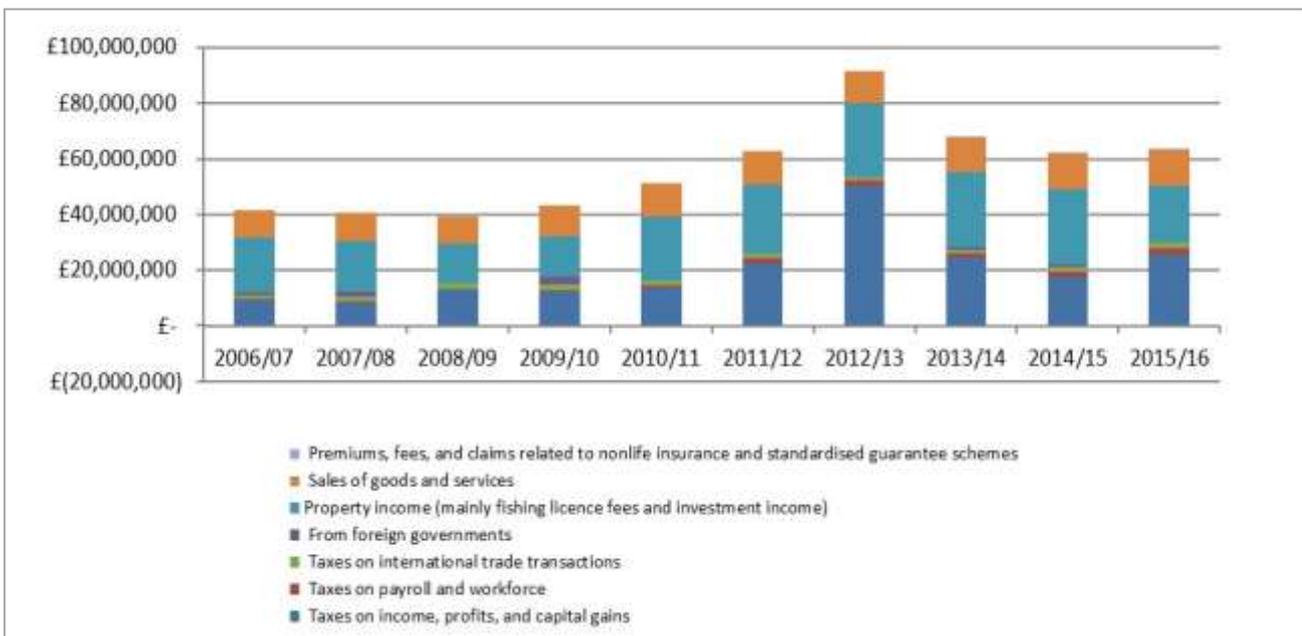
The Islands' GDP up to 2015 is demonstrated in the chart below:

**Indexed Falkland Islands gross domestic product 2007-2015 (2007=100)**



The main economic driver since the late 1980s has been commercial fishing, with the establishment of a controlled conservation zone in 1987, now at 200 nautical miles from the coastal baseline. Fishing vessels in the zone catch around 200,000 tonnes each year, principally *Illex* and *Loligo* squid. Revenues to FIG are between £10 million and £20 million per year from licence or quota fees, as illustrated in the following table. In some recent seasons there have been downturns in catches, but the existence of the Government's substantial cash reserves has proved invaluable in smoothing economic fluctuations. The commercial fishing industry remains a buoyant sector today and revenue from the fishery is the main income source for FIG although oil exploration activities have also boosted GDP in previous years. The graph below highlights the Government's revenue stream.

**Falkland Islands Government Revenues by GFS Category, 2006/07 to 2015/16**



New business opportunities also include increasing tourism (currently earning around £9m million per annum), aquaculture and hydrocarbons. Wells drilled in 1997 found evidence of a potentially significant oil field and a round of exploration commenced in late 2009. One major discovery has been made, alongside two minor ones and it is hoped this will be developed in conjunction with the ‘Sea Lion’ oil field in due course. In addition, there have been two gas discoveries, although more exploration work will be required in order to fully understand the extent and nature of the finds.

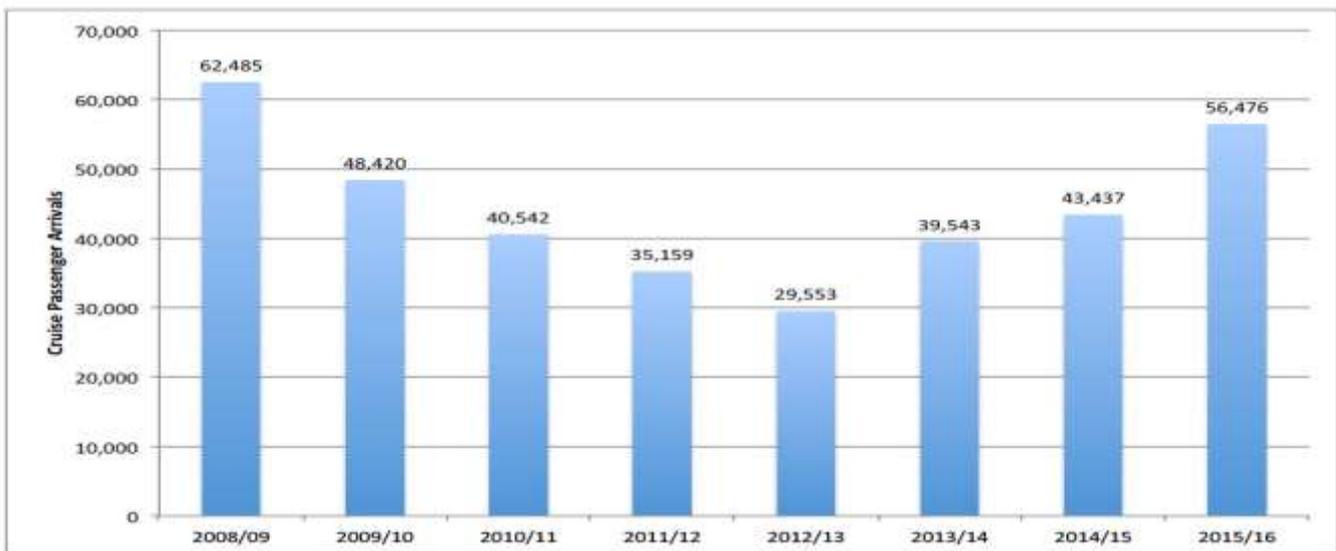
Small businesses have also been helped to establish and grow by the Falkland Islands Development Corporation. It has facilitated over a 145 business start-ups, and over 1400 projects. Further information about the Corporation is available at: <http://www.fidc.co.fk>

### Tourism

Air connections to the Islands include two flights a week by Ministry of Defence Chartered Airline from Brize Norton, Oxfordshire, and a weekly LAN Chile flight service connection to South America. The Islands are keen to develop these connections.

During the summer months, the Islands are visited by an ever-increasing number of cruise ships. We can receive anything up to 50,000 cruise ship tourists per year.

The recorded number of visits and passengers since 2009 are shown in the following table:



### Geography/Climate

The Falkland Islands are located in the South Atlantic on the same latitude as London lies north. They comprise two main Islands (East and West Falkland) and some 700 smaller islands, set 400 miles from the South American mainland and 8000 miles from the UK.

The maps below show where the Islands lie in relation to South America and give an overview of the Islands themselves and their main settlements.



The temperature varies between a maximum of 24°C in January down to a minimum of minus 5°C in July/August. Rainfall is generally low, winters are not as severe as the UK and the Islands enjoy more sunshine per annum than the south of England.

The countryside is comparatively bare of forestry, but it has its own unique flora and fauna. In geographical terms the Islands have a fascinating history that has resulted in some striking natural features such as the impressive rock formations known as 'stone runs', but which are actually rivers of angular quartzite. Bird and marine mammal wildlife also abound.

The Islands are also home to vast colonies of penguins and albatross, as well as over 200 species of other birds. They are also popular breeding grounds for sea lions, elephant and fur seals and over 15 species of whales and dolphins.

The protection of this unspoiled environment is a high priority in the Islands Plan and FIG spends around £1.5m per annum in environmental research with university partners from Imperial College London, Queens University Belfast, British Geological Survey and an independent local trust, Falklands Conservation.

The South Atlantic Environment Research Institute (SAERI) has also been set up to encourage growth in the level of research undertaken in the Islands and to develop the location as an international research platform.

More details on Falklands Conservation can be found on [www.falklandsconservation.com](http://www.falklandsconservation.com)

## Islands Living – key facts

### **Currency & Banking:**

The currency of the Falkland Islands is the Falkland Islands Pound (FKP) which has the same value as Sterling when used in the Falkland Islands. British pounds are legal tender throughout the islands and dollars are also accepted in some locations. The Falkland Islands Pound cannot be exchanged outside of the islands but Bank of England notes are accepted. Standard Chartered bank is the only commercial bank on the Islands and new accounts can be set up to allow salary payment and transfers to and from UK banks.

### **Electricity:**

The electrical current is 220/240 volts, 50 Hz. Standard British appliance plugs will work in the Falklands. Household electricity is paid for by Electric Card which can be purchased at various outlets in Stanley.

### **Fuel:**

Diesel and Petrol prices are lower than in the United Kingdom. Bottled Gas (propane) is comparable to UK prices. Stanley Services is the provider of fuel on the islands - [www.stanley-services.co.fk](http://www.stanley-services.co.fk)

### **Telecommunications:**

Sure Telecoms provides telecommunication services in the Falkland Islands. This includes telephone and internet a service, being remote means that there is a reliance on a satellite link. Accordingly internet speeds are slower in comparison to UK fibre optic, and services are more expensive. A monthly internet package allowing about 18000 of data will cost around £85. Internet access between midnight and 06:00 am is currently free to service account holders. Further information can be obtained from their website at [www.sure.co.fk](http://www.sure.co.fk)

### **Shopping:**

Stanley has two supermarkets and a number of smaller convenience stores. These are stocked with a good selection of imported goods (canned, frozen and other packaged foods). Supplies of fruit and vegetables are grown locally or imported from South America. These in particular can be in limited supply and more expensive than the UK. Fresh local produce such as beef/lamb is readily available and of good quality and typically less expensive than the UK.

**Eating out:**

Stanley has two good quality restaurants serving a range of local food. There is also a number of cafes, diners and some of the local pubs provide bar meals.

Falkland menus feature locally grown produce such as lamb, beef and vegetables, as well as seafood caught both inshore and offshore. Strong links with Chile mean that a range of excellent wines are also available from South America.