

Family profile

Job Family	Providing	Grade	CBG2	Prepared	April 2019
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Family definition	You provide the core support required for the effective operation and delivery of services across the Council which may require technical knowledge and the use of specialist equipment.
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Key outcomes and accountabilities

- Outcomes are delivered to defined standards and timescales, using established processes
- Risks are reduced by safely operating any equipment provided
- Service disruption is minimised through timely recording and escalation of building/equipment issues
- Data and records are up to date
- Equipment, stock and buildings are regularly reviewed, maintained and secure for use by customers

Minimum qualification level or equivalent relevant experience	1
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Competency skyline

